

DHL Freight receives certification for its global management system

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DHL Freight, one of the leading providers of road freight services in Europe, has received external certification of its global management system based on ISO 9001, ISO 14001 and ISO 50001 at 88 branches thus far, with certification of all branches worldwide to follow by 2020.

This matrix certification guarantees that the uniform management system and processes being implemented at all DHL Freight locations around the globe comply with high standards of quality, environmental and energy management.

"DEKRA has now confirmed what we sought to achieve when we introduced our global management system: We are moving successfully towards our clean energy goals and the quality demands we set for ourselves in our DHL Freight Strategy 2020. Rather than being mutually exclusive, economic success and sustainability are decisive cornerstones on our way becoming the undisputed market leader in the road freight business," states Uwe Brinks, CEO DHL Freight.

This unified management system has been certified by DEKRA, an independent provider of certifications that surveys and audits corporate quality, environmental and energy standards. In a first wave of audits, 88 branches and service partners received the ISO 50001 (Energy Management) as well as the ISO 9001 (Quality Management) and ISO 14001 (Environmental Management) certification. By 2020, DHL Freight plans to have all branches and service partners worldwide to be audited and certified by DEKRA. These certifications affirm DHL's continuous efforts to increase standards and improve operational practices.

The ISO 50001 matrix certification for responsible energy management, a rarity in the sector of global logistics, confirms DHL's compliance with the EU Energy Efficiency Directive as well as the zero emissions commitment Deutsche Post DHL Group set for itself with Mission 2050.

"Our customers can rest assured that DHL Freight fully complies with strict international quality, environmental and energy guidelines. However, this matrix certification also demonstrates clearly the commitment of all functions and divisions to our Freight 2020 strategy and its consistent execution," declares Thomas Vogel, COO DHL Freight.

DHL Freight's Strategy 2020 aims at improving quality of its logistics services and customer service, while the group-wide Mission 2050 aims to reduce all transport related emissions to net zero by 2050. With the launch of the GoGreen program in 2008 DHL was the first global logistics company to set a quantifiable climate protection target.