
Royal Mail launches new training academy to develop next generation of leadership talent

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Royal Mail has launched its new training academy which will equip managers with industry-leading skills to accelerate the business's transformation to better meet the changing demands of its customers.

Designed to be a centre of excellence, the academy will develop the next generation of leadership talent in Royal Mail while supporting a culture of continuous learning so the business can grow and win in a competitive market.

Frontline operational managers will be the first to benefit from the new learning facility, before it is opened to the wider management team in the coming months.

The academy is part of Royal Mail's new Midlands Super Hub, which when operational next year, will process more than one million parcels a day and provides an inspirational environment for employees to collaborate and learn in person.

The Daventry site will host a mix of in-person and virtual live training sessions focussed on leadership and technical skills. It will be supported by five new satellite learning centres in Edinburgh, Warrington, Bristol, Gatwick and Oxford. Royal Mail employees are already able to access a suite of online courses through its digital academy.

Zareena Brown, Chief People Officer, Royal Mail, said: "We are investing in our people to deliver an ambitious programme of change across the business so we can stay competitive today and into the future. Our new academy will provide best in class training and ensure that our managers have the right skills to accelerate our transformation to better meet customer's changing demands."

In 2021-22, Royal Mail invested £6million in training – equating to approximately 23,000 training days – compared to 19,000 training days the previous year.

(Royal Mail)